

# Elias Landsman

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## Skills

Kubernetes, Go (Golang), Envoy, Istio, Kustomize, Helm, Flux, CircleCI, Lua, Nginx, TypeScript, Python

## Experience

### Intuit Credit Karma

June 2022 – Present

#### Software Engineer II

- Maintained service mesh for multi-cluster microservice cloud infrastructure, managing Kubernetes sidecar proxies, control planes, cluster ingress gateways, and public edge proxies & load balancers.
- Engineered custom internal tooling to automate CI/CD pipelines, reclaiming multiple engineer hours per week and hardening processes against potential for human errors.
- Contributed to large-scale migration of hundreds of microservices to an Istio-powered service mesh; collaborated with various product teams to ensure zero-downtime transition
- Executed critical on-call rotations to ensure site reliability for Tier-1 infrastructure components, emphasizing operational excellence and comprehensive observability to ensure uptime and reduce mean time to incident resolution.
- **Kubernetes, Go, Envoy, Istio, Kustomize, Helm, Flux, CircleCI, Google Cloud Platform, Lua, Nginx, Python**

### AlphaPoint

December 2021 – May 2022

#### Cryptocurrency Development Intern

- Contributed to the development of high-performance exchange engines for cryptocurrencies and tokenized digital assets.
- Developed multi-chain wallet capabilities to interface with various internal and external blockchain networks such as Bitcoin, Ethereum, Tezos, Solana, and VeChain.
- Shipped production features currently integrated into a software suite used by over 7M+ end users.
- **TypeScript, Node, Blockchain**

### BlueNine Systems

May 2021 – September 2021

#### Software Engineering Intern

- Development of data-tracking software for medical environments, streamlining management of surgical data gathered pre-, intra-, and post-operatively, as well as staff scheduling and medication accountability.
- Engineered a mobile-first digital signature workflow using React and ASP.NET REST APIs; implemented SMS-based authentication with time-limited tokens to facilitate real-time clinical approvals.
- **React, JavaScript, TypeScript, C#, Microsoft SQL Server, .NET**

### National Environmental Modeling and Analysis Center (NEMAC)

June 2020 – May 2021

#### Software/Web Development Intern

- Maintained web presence for WNC Broadband Project, which advocates for broadband access to underserved populations.
- Developed applications to collect data for use in public policy influence, including a surveying tool for members of neighborhoods and homeowner's associations to collect data which can be used to bargain for higher quality broadband access.
- **HTML, JavaScript, PHP, MySQL, CSS**

### Wicked Weed Brewing

May 2014 – August 2020

#### Head Server, Lead Trainer

- Led a 30+ member team as primary liaison with senior management; transformed frontline feedback into actionable initiatives that measurably drove revenue growth, customer satisfaction, and staff retention.
- Architected a comprehensive training program for all front-of-house hires that directly increased average sales revenue by optimizing staff performance and fostering a vibrant workplace culture.
- Praised for positive attitude under pressure, multi-tasking, reliability, and creative problem solving.

## Education

### University of North Carolina at Asheville

May 2022

*Bachelor of Science: Major in Computer Science*

Major GPA: 4.0; Cumulative GPA: 3.94

### Asheville-Buncombe Technical College

January 2019

*Continued Education: Network Management, Web/Software Development*

### Appalachian State University

December 2009

*Bachelor of Arts: Major in Sociology, Minor in Psychology*

## Achievements, Leadership

### Association for Computing Machinery

2020-2021

- Student project manager & coordinator for official university ACM chapter.

### Appalachian Trail Thru-Hike

2010

- Completed hike of entire Appalachian Trail, 2,179 miles from Maine to Georgia